



101 Cranbrook Ext.  
Tonawanda, NY 14150-4110  
Ph: 716-692-1200  
Fax: 716-692-1206

**WARRANTY REIMBURSEMENT POLICY:**

A. Labor will be reimbursed at 75% Company's prevailing shop rate or \$45.00/hr. whichever is greater. This shall be agreed to and approved by the Company, in writing, prior to the work being performed.

1. Reasonable travel time is reimbursable up to 8 hours per service call.

B. Parts will be credited as invoiced or dealer net at the time of purchase.

1. Domestic freight for parts to designated service location is reimbursable.

2. Freight inbound to and outbound from designated service location for entire machine is the responsibility of the dealer or user.

C. Travel mileage will be reimbursed at \$1.00 per mile up to 300 miles. Higher mileage must be approved in advance by the Company.

D. Disposition of Warranty Claims shall be in the form of credits to dealers/users account.

All charges submitted for warranty reimbursement must be submitted on Midland Warranty Claim Form and submitted within sixty (60) days of repair. The Company reserves the right to reject all claims submitted after sixty (60) days of repair.

E-mail to : [sales@midlandmachinery.co](mailto:sales@midlandmachinery.co) or Fax: to B. W. Banks @ 716-692-1206